
NOTICE OF A SETTLEMENT AGREEMENT APPROVAL HEARING IN A CLASS ACTION LAWSUIT AGAINST DOORDASH

Olivier Phanor v. Doordash Technologies Canada inc., n° 500-06-001384-250

Please read this notice carefully as it may affect your rights

This notice is issued in accordance with a Superior Court of Quebec judgement dated January 9, 2026 (File No: 500-06-001384-250) authorizing a class action against DoorDash Technologies Canada Inc. (“DoorDash”) for settlement purposes only and ordering that DoorDash contact class members by email.

SUBJECT

A settlement agreement has been entered into between Olivier Phanor (the “**Plaintiff**”) and DoorDash in connection with a class action initiated by the Plaintiff regarding delivery times for orders placed on the DoorDash platform (the “**Class Action**”). On January 9, 2026, the Class Action was authorized for settlement purposes only on behalf of the following Class:

“All persons residing in Quebec who made a transaction on the DoorDash mobile application or on the website www.doordash.com belonging to the Defendant and whose delivery time has exceeded that initially announced between June 6, 2022, and [date of authorization judgment]”

A hearing is scheduled to approve the Settlement Agreement entered into by the Parties. This hearing will take place on April 28, 2026 at the Montreal Courthouse, located at 1 Notre-Dame Street East, Montreal, Province of Quebec, H2Y 1B6, at 9:30 am in room which will be posted at <https://lambertavocats.ca/en/class-action-doordash/>.

WHAT IS THE PURPOSE OF THE CLASS ACTION?

The Plaintiff alleges that DoorDash advertises inaccurate and misleading delivery times on the DoorDash platform, in violation of the Consumer Protection Act. The Class Action therefore seeks compensation for individuals who placed an order on the DoorDash platform and whose delivery time exceeded the time initially advertised.

The Plaintiff's allegations have not been proven in court, and DoorDash denies these allegations and any liability for advertised delivery times.

THE TERMS OF THE SETTLEMENT AGREEMENT

A) What does the Settlement Agreement provide for?

If the Settlement Agreement is approved by the Court, DoorDash agrees to automatically deposit a Credit of a value of \$1.00 into the DoorDash Accounts of all Class Members for whom an order was delivered at least fifteen minutes after the initially advertised delivery estimate. The Credit may be used as payment for an order made on the DoorDash platform that does not contain alcohol. The Credit is non-transferable, non-refundable and non cash-convertible. In order to be able to receive and redeem the Credit, an eligible Class Member's DoorDash Account must be active and in good standing.

In addition to issuing the Credit to Class Members, DoorDash agrees to pay the Settlement Agreement's Administration Fees, as well as the Class Counsel Fees and Disbursements, which must be approved by the Court at the hearing on April 28, 2026.

In exchange for DoorDash issuing the Credit to Class Members as well as paying the Administration Fees and the Class Counsel Fees and Disbursements, each Class Member who has not excluded themselves of the Class Action will give DoorDash a full and final release from any cause of action arising from the facts alleged in the Class Action.

B) Who is covered by the Settlement Agreement?

The Settlement Agreement applies to all persons who meet each of the following criteria:

1. You reside in Quebec;
2. You placed at least one order on the DoorDash platform between June 6, 2022, and [date of authorization judgment] that was delivered more than fifteen minutes after the initial delivery estimate announced by DoorDash.

YOUR OPTIONS MOVING FORWARD

A) Participate in the Settlement Agreement :

If you wish to participate in the Class Action and benefit from the Settlement Agreement, you do not need to do anything at this time. If you do not exclude yourself from the Class Action by following the procedure below, you will automatically be issued a Credit if the Settlement Agreement is approved. However, membership in the Class means that you will not be able to pursue further legal action against DoorDash for the matters alleged in the Class Action.

Please note that **you will not have to pay any fees or appear in court** unless you voluntarily intervene in the Class Action.

B) Exclude yourself from the Class Action :

If you do not wish to participate in the settlement and wish to retain your right to pursue legal action against DoorDash individually in connection with the matters alleged in the Class Action, you must exclude yourself from the Class Action. To exclude yourself, you must write and sign a Request for Exclusion. Your Request for Exclusion must include:

- a. The Court docket number of the Class Action (500-06-001112-206);
- b. Your name and contact information;
- c. The email address that is associated with your DoorDash Account;

and must be sent **by email** to Class Counsel (litige@lambertavocats.ca), as well as filed with the Clerk of the Superior Court of Quebec, **in person or by mail**, at the following address:

Greffé de la Cour supérieure du Québec
PALAIS DE JUSTICE DE MONTREAL
1 Notre-Dame Street East
Room 1.120
Montreal (Québec) H2Y 1B5

Your Request for Exclusion must be received by the Clerk of the Superior Court of Quebec no later than on March 16, 2026.

C) Intervene in the Class Action :

If you wish to intervene in the Class Action, you may apply to the Court, which may authorize you to do so if it considers your intervention to be useful. Please note that no Class Member other than the Plaintiff or an intervenor can be required to pay the legal costs arising from the Class Action.

D) Oppose the Settlement Agreement :

If you do not exclude yourself from the Class Action and disagree with the terms of the Settlement Agreement, you may ask the Court to refuse to approve the Settlement Agreement by filing an opposition. To make a comment or express your opposition, you must submit your written observations to Class Counsel no later than on March 16, 2026. You may also appear at the hearing on April 28, 2026, either in person or through your own lawyer. Please note that representation by a lawyer is not required and that you are responsible for paying your own lawyer's fees and expenses if you choose to hire one.

Your opposition must include:

- a. The Court docket number of the Class Action (500-06-001112-206);

- b. Your name and contact information;
- c. The email address that is associated with your DoorDash Account;
- d. Your comment or the motives for your opposition;
- e. A statement indicating whether you intend to attend the Approval Hearing;
- f. A copy of any documents supporting your comment or opposition, if applicable.

Your objection must be sent **by email** to Class Counsel (litige@lambertavocats.ca) **no later than on March 16, 2026.**

Please also note that you cannot ask the Court to change the terms of the Settlement Agreement; the Court can only approve or reject the Settlement Agreement as it is written. If the Court refuses to approve the Settlement Agreement, no payment will be made and the Class Action will continue.

FOR MORE INFORMATION

If you have any questions about the Settlement Agreement or would like to obtain copies of the settlement documents, including the Settlement Agreement and its appendices, you can visit the settlement website at <https://lambertavocats.ca/en/class-action-doordash/> or contact Class Counsel at the following address:

Lambert Avocats
1200, McGill College Avenue, #1800
Montreal (Quebec) H3B 4G7
Phone : 514 526-2378
Fax : 514 878-2378
Email : litige@lambertavocats.ca

This notice contains a summary of certain terms and conditions of the Settlement Agreement. In the event of any conflict between this notice and the Settlement Agreement, the terms and conditions of the Settlement Agreement shall prevail.